

UNM SCI - LIMITED ENROLLMENT OPPORTUNITY FAQs

THROUGH THE PATIENT-CENTERED MEDICAL HOME PILOT PROJECT

Q. What is a patient-centered medical home?

- Patient-centered medical home is a program that provides intensive care management for individuals with specific chronic health conditions, such as diabetes, depression, hypertension, obesity and metabolic syndrome.
- A team of healthcare professionals work together to assure that your care is integrated and comprehensive.

Q. Will I be eligible to apply if I have a chronic medical condition but don't live in one of counties listed?

- No

Q. I am on the SCI waiting list and reside in one of the four counties (**Bernalillo, Sandoval, Torrance, Valencia**) will I be able to enroll?

- It will depend on your placement on the waiting list
- It will depend on if you are eligible for the SCI program as determined on the program's eligibility criteria
- HSD will offer enrollment opportunities to the first 2,000 on the waiting list in the 4-county area. Then the next 2,000 on the waiting list in the same 4 counties , then the next 1,000, etc.

Q. If I return my eligibility packet, am I automatically enrolled in the UNM SCI program.

- No. You must be determined eligible by meeting all eligibility criteria:
 - including household income that is below 200 percent of the federal poverty guideline,
 - uninsured and not eligible for other Medicaid or Medicare, and
 - between the ages of 19 through 64.

Q. If I am determined to be eligible for the program, how am I enrolled?

- You will receive an official approval notice from HSD, telling you that you will be automatically enrolled on a specific begin date.
- You will be enrolled with Molina Healthcare of New Mexico into the UNM SCI program.

Q. If eligible, am I restricted to the UNM hospital network system?

- Yes. Services must be through the UNM network.

Q. Can I enroll with Presbyterian, Lovelace instead of Molina/UNM?

- No, enrollment is restricted to UNM SCI at this time.
- The other SCI health plans are not accepting new enrollment due to budget constraints.

- The state only has funding for UNM SCI enrollment based on a special agreement approved by the Federal government.

Q. I just moved to Bernalillo from Santa Fe and am on the SCI waiting list. Will I be able to enroll in this program now that I moved to one of the accepted counties?

- You should call the Northern SCI ISD unit at 1-866-773-9939 or (505) 867-3357 to report a change of address.
- You may receive an enrollment opportunity but it depends on your place on the waiting list.

Q. I am on the waiting list but I have not reported my new address. Can I submit a change of address now?

- Yes. Molina will accept your address change and forward to the Income Support Division.

Q. Do I have to have a chronic medical condition to be enrolled in UNM SCI program?

- No. Depending on your placement on the waiting list and county of residence, you may receive an enrollment opportunity from HSD.
- Fill out an application and provide income information. If determined eligible, then you will be enrolled in the Molina/UNM SCI program and be screened for participation in the patient centered medical home pilot project.

Q. When will eligibility packets be mailed out by HSD ?

- HSD plans to mail packets in February to the first 2,000 individuals (*on the waiting list who reside in the 4 county-area*).
- HSD plans to mail packets in March to an additional 2,000 individuals (*on the waiting list who reside in the 4-county area*), and
- HSD plans to mail packets in April to another 1,000 individuals.
- Additional mailings will depend on enrollment received during the first three mailings.

Q. How can I find out if my name was added to the SCI waiting list?

- HSD mailed out a notice to everyone who was added to the waiting list. If you did not receive an official notice from HSD, then you are not likely to be on the waiting list.

Q. How can I find out if I will be one of the 5,000 in the 4-county area to receive an eligibility packet?

- If you received a notice from HSD that stated your name was placed on the SCI waiting list and you are one of the first 5,000 on the waiting list in the 4-county area, then you will receive an eligibility packet.
- If you do not receive an eligibility packet, then you are not one of the first 5,000 on the waiting list living in the 4-county area.

Q. If I receive an eligibility packet, will I be automatically enrolled in the UNM SCI program.

- No. You must be determined eligible by meeting all SCI eligibility criteria.
 - This includes household income that is below 200 percent of the federal poverty guideline,
 - uninsured and not eligible for other Medicaid or Medicare, and
 - between the ages of 19 through 64.
 - If you meet this criteria, you will receive an approval notice from HSD and be automatically enrolled with Molina Healthcare into the UNM SCI program.
 - If you do not meet this criteria, you will receive a denial notice from HSD.

Q. I'm on waiting list and live in one of the four counties; but I chose a different SCI MCO (not UNM) will I still receive an eligibility application?

- Yes, if you are one of the first 5,000 on the waiting list in the 4-county area then you will receive an eligibility packet regardless of the MCO selected on your original SCI application.

Q. What if I do not want to receive healthcare service through the UNM SCI program?

- Do not return the eligibility packet.

Q. What is the difference between UNM SCI and the other SCI health plans?

- UNM SCI enrollees must access healthcare services within the UNM network and are not able to visit physicians or hospitals that are outside of the UNM system.
- UNM SCI enrollees do not pay monthly premiums for the SCI program.

Q. Can I still apply for the SCI waiting list?

- Yes, you may apply for the SCI waiting list. However, enrollment opportunities other than through the UNM SCI program are not available at this time and not expected to be available in the near future.

Q. How do I apply for the waiting list?

- You may apply by filling out an SCI application and mailing to the ISD office listed on the application. Applications are available at your local ISD office or online at:

http://www.hsd.state.nm.us/mad/pdf_files/MADSCIEnglish.pdf